# Resources

# LGBT

New Haven Pride Center 203-387-2252 newhavenpridecenter.org

True Colors 888-565-5551 ourtruecolors.org

# Legal Assistance

Medical-Legal Partnership at YNHH 203-688-0113 kidscounsel.org/mlpp

New Haven Legal Assistance 203-946-4811 nhlegal.org

Statewide Legal Services 800-453-3320 slsct.org

## Maternal and Infant Health

Diaper Bank 203-934-7009 thediaperbank.org

Healthy Start 203- 946-8456 cityofnewhaven.com/Health/Maternal.asp

Nurturing Families Network 800-505-7000 cityofnewhaven.com/Health/Maternal.asp

Planned Parenthood 203-865-5158 plannedparenthood.org

# Mental Health Resources

Clifford Beers Clinic 203-772-1270 cliffordbeers.org

Cornell Scott Child & Family Guidance Clinic 203-503-3055 cornellscott.org

Yale Child Study Center Outpatient Clinic 203-785-2513 medicine.yale.edu/childstudy/children

CT Behavioral Health Partnership 877-552-8247 ctbhp.com

EMPS (Emergency Mobile Psychiatric Service) Call 211

# Substance Abuse/Smoking Cessation

Alcohol and Drug Abuse Hotline 800-662-HELP

Alcoholics Anonymous 203-624-6063 ct-aa.org

Smoking Quitline 800-QUIT-NOW

# Teen Resources

Big Brothers. Big Sisters 203-366-3766 bbbs.org

Boys and Girls Club of New Haven 203-787-0187 bgcnewhaven.org

Center for Children's Advocacy 860-570-5327 speakupteens.org

Centro San Jose 203-777-6771 ccaoh.org/locations.html

Leadership, Education, Athletics Partnership (LEAP) 203-773-0770 leapforkids.org

Youth Continuum 203-562-3396 youthcontinuum.org



# **Letters Requesting Services**

## Be sure to include:

- 1. Medical condition, treatment, and prognosis
- 2. Specific nature of the problem
- 3. The rule, law, or requirement that applies
- 4. How 2 and 3 relate to the patient's condition
- 5. Request for action

Sample Letter:

Dear Principal Overwhelmed,

I am writing to request that you address the education needs of Patricia Patient, daughter of Mother Patient, who is a fourth grade student at Can't Educate our Students Elementary School.

According to my review of Patricia's records, her educational performance has fallen far below the expected level for a child in the fourth grade, and as a result, we believe that Patricia is a student who requires intensive educational and academic supports.

We kindly request that the school institute a Planning and Placement Team (PPT) meeting to begin the process of testing and evaluating Patricia for eligibility for special education services.

We look forward to working with you and are happy to provide the school with medical records necessary to support the goal of providing appropriate educational services to Patricia at this time.

Please contact me at xxx-xxx if you have questions. Thank you in advance for your time and consideration.

Sincerely, Pat Pediatrician

# Center for Children's Advocacy Medical-Legal Partnership Project

Advocacy for Your Patients New Haven Area Resources

# **BIG 6 Questions**

- **1.** Do you have enough food?
- 2. Is your housing safe?
- 3. Do you have enough money for basic needs?
- **4.** Do you have problems getting your health insurance to pay for services and medication?
- **5.** Is your child getting an appropriate education?
- **6.** Do you have a disabled child who needs support at home, in school, in the community?

# Help Eligible Families Get Benefits

- Don't be afraid to ask difficult questions
- Maximize income from alternative sources
- (food stamps, fuel subsidies, etc)
- De-stigmatize use of government benefits
- Encourage families to reapply or appeal if denied
- Document patients' need for services
- Contact the school, landlord, or caseworker
- Use an agency's chain of command to get answers

# **Refer a Patient who Needs Services**

- Identify the problem
- Refer family directly to resources
- Contact clinical social worker at 203-688-2195
- Refer to Attorney Alice Rosenthal Medical-Legal Partnership Project Yale New-Haven Hospital 203-688-0113 or alice.rosenthal@ynhh.org

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# Resources

#### **Advocacy Services**

Family Centered Services (formerly 4Cs) 203-624-2600 ccccnh.org

YNHH Family Resource Center 203-688-3060 ynhh.org

## Asthma

Community Asthma Integrated Resources 203-248-8997 pedicair.org

Putting on AIRS 203-783-4813 ct.gov/dph

Triggers Be Gone - DPH in-home assessment 203-946-6365

#### **Child Abuse and Trauma**

DCF Child Abuse Hotline 800-842-2288

YNHH Child Abuse Program (DART) 203-688-2468 ynhh.org

YNHH Sexual Abuse Clinic 203-688-2392 medicine.yale.edu/pediatrics/general/childabuse/clinic.aspx

## **Child Care**

All Our Kin 203-772-2294 allourkin.org

Care-4-Kids 888-214-KIDS ctcare4kids.com

Child Care Info Line (United Way) 800-505-1000 211childcare.org

# Child Support

Child Support Infoline 888-233-7223

CT Child Support Call Center 800-228-KIDS

Bureau of Child Support Enforcement 203-974-8000 ct.gov/dss

#### Disability/Developmental Delay

Center for Disability Rights 203-934-7077 cdr-ct.org

Help Me Grow - Child Development Hotline 800-505-7000 ctunitedway.org/CDI/HelpMeGrow.html

Bureau of Rehabilitation Services 203-974-3000 ct.gov/brs

Department of Developmental Services 203-974-4200 ct.gov/dds

Office of Protection and Advocacy 800-842-7303 ct.gov/opapd

Social Security Administration National 800-772-1213 ssa.gov New Haven 866-331-5281

#### Domestic Violence / Sexual Assault

CT Coalition Against Domestic Violence 888-774-2900 ctcadv.org

Domestic Violence Services of Greater New Haven 203-789-8104 dvsgnh.org

#### Education

New Haven Public Schools nhps.net Superintendent 203-936-5200 Registration 203-946-7415 Student Services (Special Education) 203-946-7019 Early Childhood Education 203-946-5353 Parent Advocate 203-946-5087

New Haven Reads 203-752-1923 newhavenreads.org

State Department of Education 860-713-6543 sde.ct.gov

West Haven Public Schools 203-937-4300 whschools.org

CT Parent Advocacy Center (CPAC) 800-445-2722 or 203-776-3211 cpacinc.org

FAVOR 860-563-3232 favor-ct.org

Office of Protection and Advocacy 800-842-7303 ct.gov/opapd

#### Food and Nutrition

CARE Program 203-737-5832

Department of Social Services (DDS) 855-626-6632

SNAP (Food Stamps) 203-974-8000 ct.gov/dss

WIC (Women, Infants & Children) 203-688-5150 or 203-789-3563 fns.usda.gov/wic

YNHH Breastfeeding Program 203-688-3925 ynhh.org

#### Food Banks, Pantries and Soup Kitchens

Call 211

## Fuel and Utility Assistance

Community Action Agency 203-285-8018 caanh.net

Operation Fuel Call 211 operationfuel.org

Salvation Army 203-624-9891 ctri.salvationarmy.org

## Health Insurance

HUSKY Health Infoline 877-CT-HUSKY huskyhealth.com

Office of the Healthcare Advocate 866-HMO-4446 ct.gov/oha

Access Health CT 203-889-2000 accesshealthct.com

## Housing

Livable City Initiative 203-946-8386 cityofnewhaven.com/LCI

Housing Authority of New Haven 203-498-8800 cityofnewhaven.com/EconomicDevelopment/Housing

Department of Public Health 203-946-8174 ct.gov/dph

## **Furniture Assistance**

Helping Hands 203-298-0499 helpinghandsctfb.com

Furniture Co-Op 203-492-4866 newreach.org/the-furniture-co-op

Liberty Community Services 203-495-7600 libertycs.org

## Immigrant and Refugee Resources

International Institute of CT 203-336-0141 immigrationadvocates.org

Integrated Refugee & Immigrant Services 203-562-2095 irisct.org

JUNTA for Progressive Action 203-787-0191 juntainc.org/en

Unidad Latina en Accion (ULA) 203-606-3484 ulanewhaven.org

Centro San Jose 203-777-6771 ccaoh.org/locations.html

## Job Resources and Training

CT Works 203-867-4030 capitalworkforce.org

Employment Infoline 800-528-7442